— M. Lawrence Drerup, M.D. Troy M. Vaughn, M.D. Gregory C. Dowd, M.D. Stephen D. Downs, M.D. Paul V. Birinyi, M.D.

Alexandria Neurosurgical Clinic

A Professional Medical Corporation

3704 North Blvd., Suite C Alexandria, LA. 71301-3606 (318) 443-4576

PATIENT REGISTRATION FORM

	Date			
Name		Email		
Address	······································	City	State	_Zip
S.S. #	Home Phone	· · · · · · · · · · · · · · · · · · ·	Cell Phone	
Sex Age Date of Bir	th	Marital Status	Spouse	
Employer		Work Phone		
Address		City	State	Zip
Referred By		Primary Care Doctor	**	
Drug Allergies				
Billing: Please complete this sec	tion if person responsi	ble for the bill is other th	an the above patien	[
Name	Ì	Relationship to Patient		
Address		Cell Phone		
	Home Phone		Cell Phone	
S.S. #				
Employer	Insui	City	PhoneState_	Zip
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Neurological Surgery M. Lawrence Drerup, M.D., FACS, FiCS Troy M. Vaughn, M.D., FACS Gregory Dowd, M.D.

> Family Practice Stephen D. Downs, M.D.

Administration: Penny Allemand, Office Manager Kassandra Hooter, Finance Manager

Patient Registration Instructions

Thank you for choosing Alexandria Neurosurgical Clinic. In an effort to keep our records up-to-date we ask you to complete several forms. The information provided will become a part of your medical record.

New patients will be asked to complete the following paperwork:

- Patient Registration Form Please complete this form in its entirety.
- Acknowledgement of Credit Policy
- Medical History
- Physician specific forms.. i.e. "Missed Appointment Policy, Medication Policy, etc.."

Existing patients will be asked to complete the following paperwork on an annual basis:

- Patient Registration Form Please complete this form in its entirety.
- a Acknowledgement of Credit Policy
- □ Physician specific forms.. i.e. "Missed Appointment Policy, Medication Policy, etc.."

Insurance:

While you may have insurance coverage to pay your medical bills, you are ultimately responsible for all charges. You are responsible to notify us of your insurance coverage and to provide the necessary information about your insurance plan. If your insurance denies any claims due to missing or incorrect information, you will be responsible for the denied charges.

Private Insurance:

Please provide our office with all insurance information including your insurance card(s). If you are not the primary card holder for your insurance we will need the primary card holder's name, address, date of birth and social security number.

Worker's Compensation:

If your visit is covered by Workers Compensation, please verify that the information we have in your file is correct and your visit has been approved by your adjuster.

Automobile/Third Party Liability:

If your visit is covered by an Auto or other accidental insurance, please provide us with the name and number of the insurance company responsible for your visit.

Legal:

Our office accepts "legal cases" on a case by case basis. Please provide our office with the name, address and phone number of your attorney. Your visit must be pre-approved by the physician's staff and your attorney prior to receiving services.

Office Visit Co-Payments:

Office visit co-payments are collected at the time the services are provided. Please refer to your insurance ID card or contact your health plan to verify your co-payment responsibility.

Surgical Procedure Co-pays:

If you are scheduled for a surgical procedure, you will be provided the anticipated surgical fee along with a statement of your estimated financial responsibility so that pre-payment can be made prior to the procedure. Our financial specialists will be happy to answer any questions you may have regarding your charges.

For your convenience, we accept cash, checks, Visa, MasterCard, Discover and American Express.



Credit Policy

To avoid misunderstanding, our Credit Counselor invites early discussion of financial problems or questions regarding fees, payment from insurance carriers, etc. General requirements for maintaining your account in good standing are as follows:

- 1. All charges are due and payable within 30 days of the first billing.
- 2. Under certain circumstances a payment in advance may be required.
- 3. Other circumstances may warrant an extended payment plan. Our Credit Counselor will assist you in these special instances at your request.

Office Visit Co-Payments:

Office visit co-payments are collected at the time the services are provided. Please refer to your insurance ID card or contact your health plan to verify your co-payment responsibility.

Surgical Procedure Co-Pays:

If you are scheduled for a surgical procedure, you will be required to pay a deposit prior to the procedure. Our Credit Counselor will provide you with a statement of your estimated financial responsibility and answer any questions you may have. It payment is not received prior to your surgery date, your procedure may have to be re-scheduled.

Insurance:

We cannot accept the responsibility of negotiating claims with insurance companies or other persons. It is your responsibility to provide accurate insurance information. You are also responsible for payment of your health care within a reasonable time - regardless of the status of the claim. In circumstances where a claim is pending or when treatment will be for an extended period of time, it is recommended that a payment plan be initiated.

<u>Private Insurance</u>: please provide our office with all insurance information including your insurance card(s). If you are not the primary cardholder for your insurance we will need the primary cardholder's name, address, date of birth and social security number.

Workers' Compensation: if your visit is covered by Workers' Compensation, please verify the information we have in your file is correct and your visit has been approved by your adjuster.

Automobile/Third Party Liability: If your visit is covered by an auto or other insurance policy, please provide us with the name and number of the insurance responsible for your visit.

<u>Legal</u>: our office accepts legal cases on a case by case basis. Please provide our office with the name, address and phone number of your attorney. Your visit must be approved by the physician's staff and your attorney prior to receiving services.

Reduction or Rejection of your Claim:

Your insurance policy is a contract between you and your insurance company. It is important to understand its provisions. We cannot guarantee payment of your claims. If your insurance company pays only a portion of the bill or rejects your claim, any contact or explanation should be made to you, their policy holder. Reduction or rejection of your claim by your insurance company does not relieve the financial obligation you have incurred.

Billing:

An itemized statement covering all health care services received will be mailed to you on a monthly basis. Payment in full is due within 30 days. Charges and payments for services received during the last few days before your billing date may appear on the following monthly statement.

By my signature on the patient registration form I attest I have read the above Credit Policy and understand and agree with its terms. I also authorize the release of the medical information necessary to process my claim with my insurance company and authorize my insurance company to pay directly to Alexandria Neurosurgical Clinic the amount due me in my pending claim for medical/surgical treatment for me or my beneficiary of this policy. I understand I'm financially responsible for any balance not covered by my insurance carrier.



Authorization for individual to obtain medical information from Alexandria Neurosurgical Clinic.

This form is intended to allow our patient's the opportunity to list relatives or friends as representatives that may speak to our staff on the patient's behalf.

In an effort to protect patient privacy the patient must give permission for specific individuals to speak to our office staff on the patient's behalf. This notice will be kept in the patient's chart from the date of receipt. It is the duty of the patient to update this form accordingly in the event of necessary changes. Without written notice of a change in authorized persons, the employees of Alexandria Neurosurgical Clinic have authority to transfer requested information to the listed individuals by phone, mail, fax, etc. after verification of the claimed person is established and matches the listed individuals.

<u>Please note:</u> A patient is not obligated to list any individual on this form. If the patient chooses not to list any individuals, our office staff will not be able to give any information about the patient for any reason. (This includes other physicians, insurance companies, etc.)

Name (please print) and Relationship	Phone numbers	
By signing below, I authorize the listed individuals to chealth records. I understand that this notice will stay in change for documentation in my file.		
Patient Signature	Date	
Signature of Employee Receiving notice	Date	



Office Policy

M. Lawrence Drerup, M.D.

- 1. Request for prescriptions refills are take on Monday through Wednesday, 8 am to 12pm. Only exceptions are in cases of medical emergencies. No prescriptions will be refilled at night, on weekends, or holidays. At least 2 days' notice should be given for refill request. An attempt will be made to refill medications on the day requested. However, it may take 24 to 48 hours to refill medications. DO NOT repeatedly call the office to check the status of your refill. It is usually better to check with your pharmacy to see if the prescription has been refilled before calling the clinic.
- 2. Narcotics can no longer be called into the pharmacy, the prescription must be picked up from the office.
- 3. There is a \$35.00 charge for all forms to be filled out by Dr. Drerup. It must be paid in advance, by CASH only.
- 4. In order to provide you with the best care possible, we ask that you make every effort to keep your scheduled appointment and arrive in a timely manner, 10-15 minutes prior to your scheduled appointment time. If you need to cancel or reschedule an appointment, we require 24 hour minimum notice. "Missed Appointments" or last minute cancelations leave empty appointments times, as well as other patients waiting to receive medical care. For that reason, patients that do not notify the office of a cancelation, or no not show up for an appointment, will be charged a cancelation fee as follows:
 - Less than 24 hours' notice and missed appointment
 - \$ 160,00 for new patients
 - \$ 35.00 for established patients

We realize that on a rare occasion, emergencies may arise and we will address these situations with you at this time.

We thank you for working with us to ensure services are provided to you in the best possible way.

Acknowledgement of Office Policies

Your signature on this document indicates your understanding and acceptance of our office policy. If you should have any questions regarding this policy, Dr. Drerup's office will be happy to discuss them with you.

Patient Name:	Date:
Signature:	



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Family Practice Stephen D. Downs, M.D.

Administration: Penny Allemand, CPC,CPPM - Office Manager

Patient Name:	Date:
DOB:	
Do you have an Advanced Directive: Yes No	* ************************************
If yes, please check all that apply:	
Dr. Nat. Bassacitata	
Do Not Resuscitate	
Do Not Resuscitate not on file in our office	
Living Will on file	
Living will not on file in our office	
Power of Attorney on file	
Power of Attorney not on file in our office	

Please note, if you mark that you have an Advanced Directive not on file in our office, you must bring it to your next appointment so we can have a copy in your chart